



Survey Results Report

Company Currently Selected

Sarah Laiosa, PC Account #: 30958

DBA: Thrivewell Clinic
77 W Washington St
Burns, OR 97720

Date Type:
Survey Date

From: (mm/dd/yyyy)
9/4/2025

To: (mm/dd/yyyy)
10/4/2025

Survey Type:
Any

Report Type:
All surveys company-wide (roll up)

Show Results

Your Patient Satisfaction Score is 100.00%

The score above represents the percentage of questions answered YES. Questions answered N/A are excluded from this calculation.

Surveys: 23 # Questions: 230 # YES: 225 # NO: 0 # N/A: 5

View Pie Charts

Export Data

Compare to National Avg

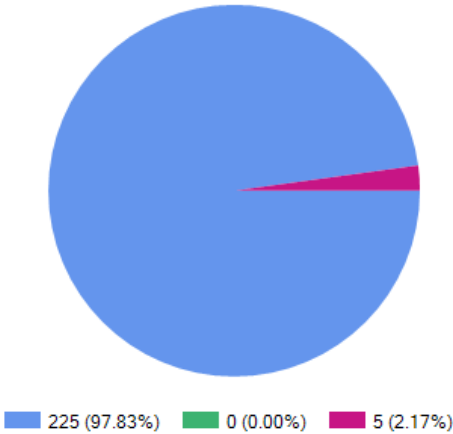
#	Question	Yes	No	N/A
1	I received an appointment in a timely fashion.	23 100.00%	0 0.00%	0 0.00%
2	The person who answered the phone and made the appointment was courteous and helpful.	18 78.26%	0 0.00%	5 21.74%
3	The wait time to be seen by a provider was timely.	23 100.00%	0 0.00%	0 0.00%
4	The services I received were appropriate and addressed my needs.	23 100.00%	0 0.00%	0 0.00%
5	My appointment needs were handled in a confidential and professional manner.	23 100.00%	0 0.00%	0 0.00%
6	My medical questions were answered and addressed in a way that I understood.	23 100.00%	0 0.00%	0 0.00%
7	I have been informed and understand my diagnosis.	23 100.00%	0 0.00%	0 0.00%
8	I have been informed of and understand the treatment plan.	23	0	0

		100.00%	0.00%	0.00%
9	All of the staff that I interacted with treated me respectfully and professionally.	23	0	0
		100.00%	0.00%	0.00%
10	I was 100% satisfied with my overall experience and the health services provided.	23	0	0
		100.00%	0.00%	0.00%

Patient Satisfaction (Yes vs. No, Excluding N/A):



Breakdown of All Answers, Including N/A:



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